

Subject to the terms set out in this warranty, IVECO Trucks Australia Limited ABN 86 004 065 061 (the “**Company**”) warrants to the initial purchaser (the “**Purchaser**”) of a new commercial road vehicle (the “**Vehicle**”) sold by the Company that the Vehicle is free from defects in workmanship and materials.

If any defect occurs that is covered by this warranty and the Purchaser submits a valid claim to the Company in accordance with this warranty, the Company will, at its sole and absolute discretion, repair or replace the defective part.

DURATION OF WARRANTY

This warranty commences on the earlier of the date of delivery of the Vehicle to the Purchaser and the date of registration of the Vehicle. This warranty ends on the earliest of the expiry of the duration, kilometres or hours for the relevant Vehicle set out below:

MODEL	DURATION	KM	HOURS	COVERAGE
Daily	36 months	200,000	Not applicable	100% Parts and Labour
Daily Minibus	24 months	200,000	Not applicable	100% Parts and Labour
Eurocargo	36 months	250,000	Not applicable	100% Parts and Labour
ACCO, Bus, Stralis, Trakker & Powerstar	24 months ^{1,2}	500,000	6,000	100% Parts and Labour
Astra	12 months	200,000	Not applicable	100% Parts and Labour

1. Stralis & Powerstar Vehicles rated over 90 tonnes will be covered by a 12 month duration warranty only.

2. ACCO, Bus, Stralis & Powerstar Vehicles used off highway for 10% or more of total usage by kilometres will be covered by a 12 month duration warranty only.

CLAIM PROCESS

In the case of a defect that may affect the safe operation of the Vehicle or may cause consequential damage to the Vehicle, components or persons, the Purchaser must immediately notify the Company (using the address overleaf) or one of its authorised Dealers in writing as soon as such defect becomes apparent. After such defect becomes apparent, the Purchaser must immediately stop operating the Vehicle with the defect unless otherwise advised by the Company or one of its authorised Dealers in writing.

In the case of other defects, the Purchaser must notify the Company (using the address overleaf) or one of its authorised Dealers in writing within 7 days of such defect becoming apparent.

To make a claim under this warranty, the Purchaser must, at the Purchaser’s own cost and risk, return the Vehicle (or if the Company agrees, the defective part only) to the Company or one of its authorised Dealers, or pay the Company or authorised Dealer to travel to the Vehicle to carry out the repair or replacement. The Purchaser must make the Vehicle or the defective part (as the case may be) available within normal working hours, or after hours at the Purchaser’s own cost. The Purchaser must allow sufficient time for the repair or replacement to be completed. The cost to deliver or return the repaired or replaced Vehicle or defective part (as the case may be) must be paid by the Purchaser.

EXCLUSIONS

The Purchaser must ensure that the Vehicle is properly used and maintained and is serviced by a qualified person in accordance with the instructions set out in the Use & Maintenance Manual applicable to the Vehicle. Qualified persons include the Company or one of its authorised Dealers or any other person approved in writing by the Company.

This warranty does not cover:

- Items of normal maintenance (as set out in the Use & Maintenance Manual applicable to the Vehicle and the Owner’s Responsibility – Normal Maintenance section overleaf);
- Items of normal wear and tear;

- All globe and fuse replacements;
- Factory fitted battery after 12 months from the commencement of this warranty;
- Rattles/squeaks and tightening of general hardware e.g. nuts, bolts, studs, clamps after 30 days from the commencement of this warranty;
- Tyres;
- Wheel alignment;
- Towing;
- Cabin/bodywork conditions caused by external influences (including industrial chemicals, corrosive environment or natural elements);
- Fitment and operation of any bodywork or component whatsoever, other than those fitted and/or authorised directly by the Company. Please refer to the Original Equipment Manufacturer (OEM) of the bodywork or component for warranty terms and conditions in that case;
- Defective parts on which the identification number or mark has been altered or defaced;
- Any defect in any Vehicle which the Company considers has been operated with an odometer or similar meter that has been interfered with so that the Vehicle’s usage cannot be readily determined;
- Equipment or accessories that are not supplied by the Company as standard or optional equipment. Such equipment or accessories may be covered by the OEM’s warranty. The Company will pass on the benefit of the OEM’s warranty for engines and drivetrains. Copies of the OEM’s warranty are available for inspection at the offices of the Company or its authorised Dealers;
- Any defect caused or contributed to by:
 - failure to use and maintain the Vehicle in accordance with the instructions in the Use & Maintenance Manual applicable to the Vehicle;
 - failure to notify the Company or one of its authorised Dealers of the defect within the time limits set out in this warranty;

- failure to stop operating the Vehicle after the defect becomes apparent;
- using the Vehicle in a manner for which it was not designed, including:
 - (i) operating the Vehicle beyond its operational ratings (ie load and speed) as set out in the Use & Maintenance Manual applicable to the Vehicle; or
 - (ii) using the Vehicle with a load exceeding the load allowed by the Vehicle's gross vehicle mass or gross combination mass, even temporarily;
- misuse or neglect of the Vehicle by the Purchaser;
- abuse, accident, fire or other casualty;
- the use of sub standard quality of fuels, coolants and/or lubricants; or
- any alteration or modification to the Vehicle or the fitting of any attachment to the Vehicle:
 - (i) without the Company's prior written approval;
 - (ii) that requires engineering certification and plating by a third party; or
 - (iii) that would cause the Vehicle's operation to be in conflict with current road laws and/or Australian Design Regulations.

GENERAL

The Company reserves the right to make improvements in design or change in specifications of a Vehicle at any time, without incurring any obligation to the Purchaser of a Vehicle previously sold.

This warranty is personal to the Purchaser. This warranty applies only to Vehicles sold and operated in Australia and New Zealand. The benefits given to the Purchaser by this warranty are in addition to the other rights and remedies under a law in relation to the goods or services to which this warranty relates.

This warranty will continue to apply to any subsequent legal or beneficial owner of a Vehicle provided that the Company is notified in writing of the subsequent legal or beneficial owner.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The Company's details are as follows:

IVECO Trucks Australia Limited A.B.N. 86 004 065 061
 Address: 1-27 Princes Hwy, Dandenong South, Victoria 3175
 Tel: (03) 9238 2200
 Fax: (03) 9238 2387
 Web address: www.iveco.com.au
 Email: service@iveco.com.au

OWNER'S RESPONSIBILITY – NORMAL MAINTENANCE

The Purchaser is responsible for normal maintenance of the following:

AXLES/STEERING

- Adjustment
- Linkage and bush or pin wear

BRAKES

- Adjustment
- Drums, discs, linings and pad wear
- Shaft, roller and bush or pin wear

SUSPENSION

- Adjustment
- Replacement of bushes, shock absorbers, springs and height control valves

CLUTCH / TRANSMISSION

- Adjustment
- Clutch disc, pressure plate, release bearing and flywheel wear

COOLING SYSTEM

- Replenishing coolant and additives
- Replacement of hoses, clamps and thermostats

ELECTRICAL

- Adjustment of lights
- Replacement of globes and fuses
- Battery maintenance and replacement after the first 12 months

ENGINE

- Adjustment of valve clearances, drive belts and linkages
- Maintenance of air, fuel and exhaust systems
- Replacement of belts, filters, fluids and lubricants, hoses and tubes

TYRES

- Wear, balancing and rotation

LUBRICATION

- General lubrication and oil/fluid changes

GENERAL

- Tightening of all bolts, nuts, studs and clamps
- Rectifying rattles, squeaks and vibrations as a result of vehicle operation
- Cabin finish (paint, trim, etc.) and glass

OTHER

- Consumable or other items usually replaced or replenished during normal maintenance
- Replacement or repair of items as a result of wear and tear, such as starter motor, alternator, water pump, turbocharger, air compressor, etc.
- Gradual reduction in operating performance commensurate with the age, kilometres covered and operating hours