

## NEW VEHICLE WARRANTY

Warranty coverage for years, kilometres and hours is determined by whichever occurs first and commences from the original date of delivery. Vehicle is to be maintained in accordance with instructions detailed in the Use and Maintenance manual. Warranty is void if the Vehicle is operated beyond its operational ratings i.e. load and speed.

## BASE VEHICLE WARRANTY

Coverage	Duration	km	Parts and Labour
Bumper to Bumper	36 months	250,000	100%

**For complete peace of mind, contact your local dealer for a broad range of Extended Warranties and Planned Maintenance Contracts.**

## GENERAL EXCLUSIONS

Items / conditions as outlined in the Manufacturer's Express Warranty terms.

Any and all Vehicle maintenance, adjustments and repairs.

All globe replacement.

Wheel alignment.

Factory fitted battery after 12 months.

Failure due to accident, normal wear and tear or abuse.

Rattles / squeaks after first 30 days.

Tightening of general hardware e.g. nuts, bolts, studs, clamps, after first 30 days.

Towing.

Bodywork / cabin conditions caused by any external influences e.g. industrial chemicals, corrosive environment, natural elements.

Fitment and operation of any bodywork or bodywork component whatsoever, other than those fitted and/or authorised directly by Iveco. Refer to the original manufacturer of the bodywork for warranty terms and conditions in that case.

Failure of components due to contamination in any way whatsoever or sub standard quality of fuels, coolants and/or lubricants.

## WARRANTY TERMS

### MANUFACTURER'S EXPRESS WARRANTY

Iveco Trucks Australia Limited ("the Company") provides the following Express Warranty to the original Purchaser ("the Purchaser") of each new commercial road Vehicle ("the Vehicle") manufactured and/or marketed by the Company. The Express Warranty is personal to the Purchaser. The Express Warranty applies only to Vehicles sold and operated in Australia and New Zealand. For Australia this Express Warranty is in addition to all non-excludable rights the Purchaser has under legislation such as the Trade Practices Act 1974 and similar State and Territory legislation ("the protective legislation"). Commencing from the date of original delivery, the Company warrants to the Purchaser that the Vehicle is free from defects in workmanship and materials as per the conditions and limitations expressed within this document. If any defect occurs within the applicable time or kilometre limit (whichever is first) or any other nominated limits or extensions applicable in this publication which in the Company's opinion is due to defective materials or workmanship the Company will, at its discretion, repair or replace any defective part. The Purchaser must, at the Purchaser's own cost and risk, return the Vehicle (or if the Company agrees, the defective part only) to the place of an authorised Company dealer or distributor, or pay the authorised dealer or distributor to travel to the Vehicle to carry out repair. The cost to deliver or return the repaired or replaced Vehicle or part must be paid by the Purchaser. The Purchaser must ensure that the Vehicle is properly used and maintained and is serviced by a qualified person under the procedure specified in the operation and service instructions for the Vehicle. Qualified persons include the Company or one of its authorised dealers or distributors or any other person approved in writing by the Company. The Purchaser must ensure the speedy remedy of any defect. The Purchaser must notify the Company or one of its authorised dealers or distributors in writing of any defect that may effect the safe operation or may cause consequential damage to the Vehicle, components or persons immediately such defect or fault becomes apparent. After becoming aware of the defect the Purchaser must stop operating the Vehicle with the defect or defective part unless otherwise advised by the Company or one of its authorised dealers or distributors. In any other event, the Purchaser must contact an authorised dealer within 7 days of the fault occurring (or sooner should there be any possibility of consequential damage occurring), to arrange for the necessary repairs to be completed. The Vehicle must be made available within normal working hours and with sufficient time provided to complete the repair. The Express Warranty cover will not apply if the Purchaser fails to give this notice or to stop operating the Vehicle as required by this clause.

**This Express Warranty does not cover:**

- (i) Tyres, items of normal maintenance (as outlined in the Vehicle's Use and Maintenance manual) and wear and tear resulting from normal usage.
- (ii) Other equipment or accessories that are not supplied by the Company as standard or optional equipment (such equipment or accessories may be covered by the original manufacturer's warranty). The Company will pass on the benefit of the Original Equipment Manufacturer's Warranty for engines and drivetrains. Copies of Original Equipment Manufacturer's Warranty are available for inspection at the offices of the Company or its authorised dealers or distributors.
- (iii) Defects which the Company considers were caused by:
  - using the Vehicle for work for which it was not designed;
  - using the Vehicle with a known defect or with operating faults;
  - using the Vehicle with a load superior to the one allowed by the Vehicle GVM or GCM, even temporarily;
  - misuse or neglect of the Vehicle by the Purchaser or by the Purchaser's employees, agents or independent contractors;
  - accident, fire or other casualty;
  - any alteration, modification or the fitting of any attachment to the Vehicle not in compliance with the specific Vehicle body builder's manual without the Company's prior approval.
- (iv) Defects in any Vehicle which the Company considers has been operated with the odometer or similar meter interfered with so that the Vehicle's usage cannot be readily determined.
- (v) Defective parts on which the identification number or mark has been altered or defaced.

The Company will void the warranty should modifications or misuse of the Vehicle be carried out that would cause its operation to be in conflict with current road laws and/or Australian Design Regulations. The Company reserves the right to make improvements in design or change in specifications at any time, without incurring any obligation to Purchasers of Vehicles previously sold. The Company may change the Express Warranty terms without notice. Full details of the terms applying at the time of original purchase of a new commercial road Vehicle may be obtained from your Iveco Dealer.

**RIGHTS UNDER THE PROTECTIVE LEGISLATION**

Applicable to Vehicles purchased and used in Australia.

In the case of customers who purchase directly from the Company the liability of the Company for breach of any condition or warranty implied by the Protective Legislation is limited at the Company's option to repair of the Vehicle or the payment of the cost of having the Vehicle repaired. This limitation does not apply for the breach of a condition or warranty relating to title or to quiet possession. This limitation of liability is to be read subject to provisions of the Protective Legislation which may make the limitation inapplicable. All other conditions and warranties whether express or implied by law which may be lawfully excluded are hereby expressly excluded. The Company shall not be liable for any loss caused directly or indirectly by negligence of the Company, its employees, agents or independent contractors. Except where liability is implied under the Protective Legislation and cannot be excluded, the Company shall not be liable for any consequential or indirect loss or damage (including loss of profit). No person is authorised to give warranties different from the Express Warranty or to assume any other liability on the Company's behalf. Any additional obligation is invalid unless assumed in writing by the Company. No person is authorised to give any warranties or to assume any liabilities on the seller's behalf. Any obligation is invalid unless assumed in writing by the seller.

NOTE: Customers are reminded that certain rights are conferred upon Purchasers of goods by some laws of Australia and its States and Territories which cannot be excluded from, or modified by, any contract for sale or purchase of goods.

**Important**

The illustrations and specifications ("material") in this brochure were correct at the time of publication but are subject to change without notice. The material is provided by way of general description only and all measurements and specifications should be regarded as approximate. Availability of Vehicles and all other items referred to in this brochure will depend on local and overseas supply conditions from time to time. Accordingly, before placing an order you should consult your nearest authorised Iveco dealer to obtain accurate and up-to-date information on models specifications, features, availability and prices.

The information in this literature is intended to be of general nature only. Iveco reserves the right to modify or change specifications at any time. For more detailed information refer to your dealer.

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Eurocargo Warranty (JUNE 2008)

**EUROCARGO WARRANTY****IVECO**